

# REMITTANCE ACCOUNT

## KEY FACT DOCUMENT

Description of the Account	<p>Cargills Bank E-Remittance enables Cargills Bank customers and non-customers to receive money within seconds from any of Cargills Bank's agents abroad.</p> <p><b>There are three types of payments in Sri Lankan Rupees as mentioned below:</b></p> <ol style="list-style-type: none"> <li>1. Cash Payout (POI)</li> <li>2. Credits to Cargills Bank accounts</li> <li>3. Credits to other Sri Lankan Commercial Banks through CEFT (Common Electronic Fund Transfer)</li> </ol> <p>The Bank's remittance service enables the Bank to offer customers a convenient way to receive cash from any Cargills Food City outlet which has a unique distribution of 500+ outlets across Sri Lanka open 364 days, from 8 am-10 pm and in partnership with Cargills Food City offers recipients of remittances a 5% discount on their shopping when collecting their remittance. This is Sri Lanka's first revolutionary remittance service which enables unmatched customer convenience with every cash remittance.</p>
Benefits to Bank	<p><b>Supporting;</b></p> <ul style="list-style-type: none"> <li>•Treasury Division</li> <li>•Trade Dept.</li> <li>•Corporate Banking Div.</li> <li>•SME Division</li> <li>•Branches</li> <li>•Low cost fund base of the Bank</li> </ul>
Benefits to Customer	<ul style="list-style-type: none"> <li>• Longest opening hours ( CFC open till 10:00PM )</li> <li>• 5% discount on shopping at CFC</li> <li>• Easy access (500+ outlets islandwide)</li> </ul>
Major terms and conditions	<p><b>Intranet : <a href="https://sites.google.com/cargillsbank.com/intranet/sections/remittance">https://sites.google.com/cargillsbank.com/intranet/sections/remittance</a></b></p> <p><b>WEB : <a href="https://www.cargillsbank.com/products/remittances/">https://www.cargillsbank.com/products/remittances/</a></b></p>

### COMPLAINT PROCEDURE

We welcome your comments/suggestions to serve you better :-

**<https://www.cargillsbank.com/contact-us/feedback/>**

**or**

Visit any Cargills Bank branch island wide or call our customer service hotline on

**0117 640 640**