

Cargills Bank Internet Banking User Guide

Date	Version 01	Owner	Description
01.08.2020		Retail Business	User Guide –
			Personal online
			(Internet Banking)

Table of Content

1.	Regist	ration on Internet Banking4
2.	Intern	et banking login5
3.	Passw	ord5
4.	Main I	Functions6
4	.1 Acco	unts6
	4.1.1	Balance Inquiry6
	4.1.2	Account History7
	4.1.3	Create an Account7
5.	Fund/	Bill Payments
5	.1 F	und Transfer
	5.1.1	Own Account9
	5.1.2	Fund Transfer – Register Beneficiary10
	5.1.3	Fund Transfer – Third Party Resisted10
	5.1.4	Fund Transfer – Third Party One Time11
	5.1.5	Fund Transfer – Fund Transfer History11
5	.2 B	ill Payment
	5.2.1	Bill Payment – Registered Bill Payment12
	5.2.2	Bill Payment – Registered Bulk Bill Payment13
	5.2.3	Bill Payment – Register Payee13
	5.2.4	Bill Payment – One Time Bill Payment14
	5.2.5	Bill Payment – Payment History15
5	.3 S	cheduled Transfers15
5	.3 P	ay Anyone16
	5.4.1	Pay Anyone Transaction16
	5.4.2	Pay Anyone History
6.	Credit	Cards
е	.1 C	redit Card Request
	6.1.1 (Credit Card Request – Balance Inquiry18
	6.1.2	Credit Card Request – Statement Request19
е	.2 C	redit Card services
	6.2.1 (Credit Card services – Pay Credit Card Bill
	6.2.2	Credit Card services – Cash Advance20

6.	2.3	Credit Card services – lost/Stolen Card	20
6.	2.3 Cre	edit Card Services – Lost/Stolen Card	20
6.	2.4	Credit Card services – Activate Card	21
7. Ca	argills (Cash	21
7.1	Sen	nd Cash	21
7.2	Sen	d Cash History	22
8. Re	equest	Management	22
8.1	Star	nding Order	23
8.	1.1	Standing Order – Standing Order Request	23
8.	1.2	Standing Order – Standing Order Request History	23
8.2	Che	eque Book	24
8.	2.1	Cheque Book - Cheque Book Request	24
8.	2.2	Cheque Book - Cheque Book Request History	24
8.3	E-St	tatement Registration	25
8.4 S	SMS Re	egistration	25
9. Go	overnn	nent Payments	26
9.1	Cus	tomer Payment	26
9.2	Cus	tomer Payment History	26
10. M	ore		27
10.1	Мо	re – Change Card PIN	27
10.2	Мо	re – Change OTP sending Method	27
10.3	Use	er Message	28
10	0.3.1	Send Message	28
10).5.3 In	ıbox	28
10.6	Chang	ge Password	29

1. Registration on Internet Banking

Existing Cargills Bank customers can simply register for internet banking using the following link https://www.cargillsbank.com



ready to regi	ster Online?	A Set your Account Preferences & "Register Now"
n to <u>www.cargillsbank.co</u> ng → Personal <i>→</i> Regis	m → Internet ter"	Available Accounts
Your Cargills Bank 16 d Igits PIN	igits ATM Card No	Acceset Number Acceset Type Attach
Online Banking User Registration		Register too
Extense fund factor	Is Your ATM Card not activated yet? Contact our Call Center +94 117 640 640	Now, you will receive a One Time Password (OTP) to your registered phone & Sign in
er your "User ID" (User IE aracters") & till Secunty () should be at least Questions	Control Online Banking User Registration
e proceed with the registration.		Inst United Statistics, plane structure pare and an SMBMARM.
NERATION.		Tex OF the best with type 1 Male for 0 FOR 2011 Next pack in specing will forget that taken to being fundies to an incorpus is get along will pack here to being byperiod. Of the best to 100 mm.
CESSNIAA		Change Your One Time Password
	Is your email address missing	Welcome to Carpills Bank Internet Banking. Please reset your password to proceed.
ET16E18E10	here?	(there there are the particle stand $\{\Phi_i,e_i\}_{i=1}^{n}$ for a parameter,
123/14_14	Contact our Call Center +94 117 640 640	Ream with the Dar Yone Francesci (2014) marined in gray - rejulated weblik.
Statistical Sector (Confine Toma (ogite Tomane)
Multipperpit's ramet #		
pet .		
What is your homesawed		
Columba		Welcome to a World of
What is provided paid.	*	Convenience With
		Corrells Bank Internet Banking
	<pre>to www.cargilisbank.com ng -> Personal -> TRegis 'Your Cargilis Bank 16 d tgtts PIN Criter Barking User Registation criter statistics criters ID' (User ID' criter Barking User Registation criters ID' (User ID' criter Barking User Registation criters ID' (User ID' criters ID' criters ID' criters ID' criters crit</pre>	a to www.cargilisbank.com ? Internet ng ? Personal ? Register" 'Your Cargils Bank 16 digits ATM Card No lights PIN Orien Barking User Register Image: State of the state of

Figure 1 : Registration on Internet Banking

anking

2. Internet banking login

Customers who are already registered in Mobile Banking can use the same User ID and Passwords to login to internet banking.



Figure 2: Log In

3. Password

Upon successful registration for the Internet Banking, customer will receive an "Internet Banking" User ID and a Password as mentioned below.

- User ID will be sent to your email account registered with the Bank
- Temporary One Time Password (OTP) will be sent to your mobile number registered with the Bank.

This OTP is valid till 48 Hours and you need to change this OTP to new password according to the Password policies defined by the Bank.

Password Policies: Password should have Minimum 8 Characters to Maximum 15 Characters, Alpha Numeric & @+., User name cannot be used as the Password

4. Main Functions

4.1 Accounts

Customers can check their Account balances, Account History and they can create an account through the "Accounts" option



Figure 3: Accounts

4.1.1 Balance Inquiry

Customers can check their Account Balance Through "Balance inquiry "option

CargillsBank					Welcome, ABC PEF	RERA 1 10 2020 12:07:52 Home Settings
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More
nce Inquiry Account History						
ccounts ance Inquiry						Tile View Grid
vings Account Su	mmary					
count Number		Account Type	Currency	Account Balance	Effective Available Balance	Sta
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		Savings Account	UR	XXXXXXXX	XXXXXX	Act

Figure 4: Balance Inquiry

4.1.2 Account History

Customers can simply check their account history by selecting the respective account and the required time period.

> C (onlinebanking.cargill	Isbank.com/banking-internet-cargills/#c2V5bGF				Welcome ABC	PERERA	A 1 0
BANKING ON						Mon,	Aug 10 2020 12:12:26	Home Settings Log
A	Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More
Balance Inquir	ry Account History							
Accou	unts History							
Account N	Number XXX -Savings Account-LKF	R	~	From Date 2020/07/01	To Date 2020/07/31	Q		Download
Show	/ Advance Filtering							
Show	Advance Filtering							
Show	/ Advance Filtering							
Show	 Advance Filtering Details of 001100001276- 	Savings Account-LKR						
fransaction I	Advance Filtering Details of 001100001276- entries	Savings Account-LKR						
fransaction I Show 10 V	Advance Filtering Details of 001100001276-	Savings Account-LKR Tan Description				Credit	Debit	Balance
ransaction I how 10 V No	Advance Filtering Details of 001100001276- entries Date 31-JUL-2020	Savings Account-LKR Ton Description Interest Settlement				Credit 199.51	Debit	Balance 19,952.89
Fransaction I Show 10 V No 1	Advance Filtering Details of 001100001276- centries Date 31-JUL-2020 31-JUL-2020	Savings Account-LKR Ton Description Interest Settlement DD 1996 FINANCE 3107 2020				Credit 199.51 1.880.00	Debit	Balance 19,952.89 19,753.38
fransaction I Bhow 10 V No 1 2 3	Advance Fitering Details of 001100001276- centries Date 31-JUL-2020 31-JUL-2020 31-JUL-2020 31-JUL-2020	Swings Account-LKR Ton Description Interest Settlement Do \$659 FPNANC\$ 3107 2020 IIIISTE SEE22-FASHF-				Credit 199.51 1,880.00	Debit 20,000.00	Balance 19,952.89 19,753.38 17,873.38
Transaction I Show 10 V No 1 2 3 4	Advance Fittering Details of 001100001276- entries Date 31-UL-2020 31-UL-2020 31-UL-2020 31-UL-2020	Savings Account-LKR Tam Description Interest Settlement DD 1596 FN4AVCE 3107 2020 III337136923-4rdtH- SSINCASH-CE2221301NIT				Credit 19831 1,880.00	Debit 20,000.00 50,000.00	Balance 19,952.89 19,753.38 17,873.38 37,873.38
rransaction I how 10 ↓ No 1 2 3 4 5	Advance Fibering Details of 001100001276- C entries Date 31-101-2020 31-101-2020 31-101-2020 31-101-2020 31-101-2020	Swings Account-LKR Twn Description Interest Settlement D 0 8596 FNANCE 3107 2020 IB37136392.3-FndTrf- SSINCEASH-C 822021300INIT SSINCEASH-C 82021300INIT				Credit 199.51 1.880.00	Debit 20,000.00 50,000.00 50,000.00	Balance 19,952,89 19,753,38 17,673,38 27,673,38 87,673,38
ransaction I ihow 10 v No 1 2 3 4 5 5 6	Advance Fibering Details of 001100001276- C entries Date 31-JUL-2020 31-JUL-2020 31-JUL-2020 31-JUL-2020 31-JUL-2020 31-JUL-2020 31-JUL-2020 31-JUL-2020	Savings Account-LKR Ton Description Interest Settlement DD 8596 FINANCE 3107 2020 IBJFT18/3822-FredH- SENOCASH-C82021 101NIT SENOCASH-C82021 101NIT SENOCASH-C82021 101NIT SENOCASH-C82021 101NIT SENOCASH-C82021 101NIT	a mbalapityajı.			Credit 199.31 1.880.00	Debit 20,000.00 50,000.00 50,000.00	Balance 19,952,89 19,753,38 17,873,38 37,873,38 67,873,38 13,7,873,38
Transaction I Show 10 V No 1 2 3 4 5 6 7	Advance Fittening Details of 00100001276-2 entries Data 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-2020 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202 31-00-202	Sevings Account-LKR Ton Description Interest Settlement Interest	la mbalapitiyaj. rahera 0n 30/07/2220 181548			Credit 198.51 1.880.00 190,000.00	Debit 20,000.00 50,000.00 50,000.00	Balance 19,952,89 19,753,38 17,873,38 37,873,38 197,873,38 27,873,38
Transaction I thow (10 → No 1 2 3 4 5 5 6 7 8	Advance Fibering Details of 00100001276- entries Date 31-04-0200 31-04-0200 31-04-0200 31-04-0200 31-04-0200 31-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-0200 30-04-04-04-04-04-04-04-04-04-04-04-04-04	Swings Account-LKR Tan Description Interest Settlement D 0596 FPNANCE 3107 200 IIIIST153822-FacTrA- SENICCASH-C82202130INIT SENICCASH-C82202130INIT SENICASH-C8202130INIT DIP-C7C-403134725-01304-Epress 8 ATM CH0 At Weahers	a mbalapitysj releta Gn 30/07/0201 1815-48			Credit 198-31 1,880.00	Debit 20,000.00 50,000.00 50,000.00 30,000 20,000.00	Balance 19.852.89 19.753.38 17.873.38 87.873.38 137.873.38 137.873.38 37.903.38
Transaction I thow (10 → No 1 2 2 3 4 4 5 5 6 6 7 8 8 9	Advance Fituring Details of 00100001276- of entries Date 31-JUL-020 31-JUL-020 31-JUL-020 31-JUL-020 31-JUL-020 30-JUL-020 30-JUL-020 30-JUL-020	Savings Account-LKR Tan Description Interest Settlement DD 8566 FN4AXCE 3107 2020 BIST1365923-FndTH- SENOCASH-C82021 300NIT SENOCASH-C82021 300NIT DDF-CFC-4801343750-1308-Express 8 ATM K15G Att Weaharea WWW ATM K15G Att Weaharea DF-CFC-4801343760-T308-Express 8 DF-CFC-4801343760-T308-Express 8	ia mbalapitiyaj rahera on 30.07/0220 181548 an mbalapitiyaj			Credit 19831 1,880.00 100.000.00 20.000.00	Debit 20,000.00 50,000.00 50,000.00 30.00 20,000.00	Balance 19.952.89 19.753.38 37.873.38 67.873.38 19.7.873.39 19.7.873.38 37.973.38 37.903.38

Figure 5: Account History

4.1.3 Create an Account

Existing Customers can create Savings Account, Fixed Deposit Account, and Cashed Back Loan

CargillsBank					Welcome, ABC PERER Mon, Aug 10 2	A 020 12:14:41 Home Settings
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More
talance Inquiry						
reate An Account	Savings Account					
	Fixed Deposit Account					
Account Number	Cash Backed Loan	_	From Date	To Date		
XXXXXXXXX -Savings Account-LKR	New Account History	¥	2020/07/01	2020/07/31	Q	Download
Show Advance Filtering						

5. Fund/Bill Payments

Customers can transfer their funds and Utility Bill payments through "Fund/Bill Payment" Option



Figure 7: Fund / Bill Payments

5.1 Fund Transfer

Transfer funds within your accounts, registered accounts and other bank accounts / other bank credit cards. The fund transfers are processed subsequent to the validation from the bank system.



Figure 8: Fund Transfer

5.1.1 Own Account

	Mank contry banking in ter rec-carginay - cz.v	abar dam soziki ki minor dazin bir kiziki politi		<i>a</i> = =	Weissen and protote		H	8
BANKING ON THE HUMAN SPIRIT					Mon, Aug 10 2020 15:07:59	Home	Settings	L
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More		
Own Account Register Beneficiary T	Fund Transfer	Own Account						
tion of The sector	Bill Payment	Register Beneficiary						
wind Transfer	Scheduled Transfers	Third Party Registered						
	Pay Anyone	Third Party One Time						
Fund transier to your own account at G	-	Fund Transfer History						
Need at least two accounts to do the tra	ansaction							
ource Account Number					23			
Select Account			~		W RAVINGS			
estination Account Number *				A	TMCARD			
Select Account			~	× .	LOANS /			
ransfer Amount '		Y		OVE	RDRAFTS			
ayment Type "					HIGHNIELD			
nmediate Payment					11 m h 1			
checkula Payment				Laro	IIIIsBank			
) Future					A-SALARY ACCOUNT			
Recurrent					CALART ACCOUNT			
Proceed Reset								

Transfer funds between customer's own accounts at Cargills Bank

Payment Type:

Immediate: The funds are transferred immediately

Future Date: The Funds are transferred on a specific date. When you select this option, the following fields appear o Effective date: The date on which the transfer should take place

Recurrent: The funds are transferred at a specific frequency, during a specific period. When you select this option, the following fields will appear.

o From Date: the start date of the transaction

o To Date: the end date of the transfers

o Frequency: How often the transfer is done (daily/weekly/monthly or annually. Specify the day, date. Month as applicable in the fields that appear

Figure 9: Fund Transfer – Own Account

5.1.2 Fund Transfer – Register Beneficiary

Transfer funds to the accounts that customers have registered with the system. These accounts can be your own account in other banks or third-party accounts in other banks. You can register the beneficiary details in the system under the "Register Beneficiary" Option.

Customer needs to enter beneficiary name, Fund Transfer type – To Another Cargills Bank, CEFT (Immediate credit) or SLIPS (Credits are based on Bank's cutoff time) and Beneficiary Account Number. Then click on "Submit" to register.

Transfer funds to Other Bank Account using "CEFT" enables you to transfer funds instantly. A transaction will be completed within 30 seconds and the facility is available 24x7, 365 days a year with no cut off Times.

CargillsBank							Welcome, ABC PER Mon, Aug	ERA 10 2020 15:09:25	Home Sett	ings Log-
Accounts	Fund Transfer/Bill Payment	Credit Card		Cargills Cash	Request Management	Govern	ment Payment		More	
Win account Register Beneficiary	Fund Transfer	Own Account								
tion of Terror Com	Bill Payment	Register Beneficiary								
egister Beneficiary	Scheduled Transfers	Third Party Registered								
Seneficiary Name	Pay Anyone	Third Party One Time	Regi	istered Beneficiaries						
		Fund Transfer History	2	Name / Acc.No.	Bank Name / Branch		Card/Account	Acti	m	-
und Transfer Type" To Another Cargills Bank Account		~	1						∖ Edit Delete	
			2						∖ Edit Delete	
Suumit Reset			3						∕ Edit Delete	
			4						NEdit	

CEFT Member Banks/ Institutes: Please refer https://www.lankaclear.com/our-customers/

Figure 10: Fund Transfer – Register Beneficiary

5.1.3 Fund Transfer – Third Party Resisted

Customers can transfer fund to the registered beneficiaries through "Third Party Registered" option. Customer needs to select source account, third party registered beneficiary, enter transfer amount, payment type and click on "Proceed" to transfer funds.

						Welcome ABC PE	RERA .	~	×e
BANKING ON THE HUMAN BRIT						Mon, A	ug 10 2020 15:10:31	serve S	iettings Log o
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargil	s Cash	Request Management	Government Payment	N	fore	
Own Account Register Beneficiary T	Fund Transfer	Own Account							
5 J.T. (Bill Payment	Register Beneficiary							
Third Party Registered	Scheckuled Transfers	Third Party Registered							
This souther third outs hereficiaries at	Ray Anyone	Third Party One Time	and unification and uni-	d oot he instant					
Source Account Number 1		Fund Transfer History		Banaficiary Account	No."				
Select Account			v	Select Beneficia	y .				~
Transfer Amount "				Beneficiary Bank Na	ne'				
Darmont Tuno 1				Branch Name ¹					
 Immediate Payment 									
Future Date Recurrent				Fund Transfer Rema	ls				
() headen									
				Send SMS to Bene Send SMS to Bene	ficiary				
Record Recet									
Proceed Reper									

Figure 11: Fund Transfer – Third Party Beneficiary

5.1.4 Fund Transfer – Third Party One Time

Use this procedure to transfer funds between accounts that are not registered with the system. (Onetime payment or in frequent payments).

These accounts can be your own account in other banks or third-party accounts in other banks.. Customer needs to select source Account, enter transfer amount, Fund transfer remarks, Payment type, Fund transfer type, Beneficiary Account number, beneficiary name and click on "Proceed" to transfer funds.

O B onlinebanking.cargil	Isbank.com/banking-internet-cargills///c2V5I	bGFuaW507XJuYWV0YmFua2inbnRk3Rpbm	b7XIsYW5pbnRicm5h7	CRIYW5esWdiadCV2dG	u7w			Ŕ	0
CargillsBank						Welcome, ABC PE	RERA g 10 2020 15:23:59		F ()
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargil	s Cash	Request Management	Government Payment	Mo	re	
Own Account Register Beneficiary 1	Fund Transfer +	Own Account							
	Bill Payment +	Register Beneficiary							
Fund Transfer Third Party One Time	Scheduled Transfers	Third Party Registered							
Third Parks Fund Transfers to up and it	Ray Anyone	third Party One Line	Manual Faction and some	d					
Source Account Number		Fund Transfer History	ALS VEHICATION AND WOD	Fund Transfer Type					
Select Account			~	To Another Carg	ills Bank Account				~
Transfer Amount"				Beneficiary Account	No*				
Fund Transfer Remarks				Beneficiary Name"					
Payment Type" immediate Payment				Seve As Deneficiar	, Sciary				
Schodule Payment O Future Date O Recurrent				Praceed	Reset				
//onlinebaniong.cargil@bankccom/banking-ir	nternet-cargills/personal/account/fundtransfer/unre	gistered © 2017 Car	igi is bank uta. All rights resen	eal solution by: Fortunagiol	8				Contact U

Figure 12 : Third Party One Time

5.1.5 Fund Transfer – Fund Transfer History

Customers can check their fund transfer history by selecting the User Account, Beneficiary Account Number, Transfer Type, Transaction Status and the required time period.

								Welco	me ABC PERERA	
WKING ON THE HUMAN SPIRIT									Mon, Aug 10 2020 15:26:27	Home Setting
Accounts	Fund Transfer/Bill Pa	ayment	Credit Card	Cargills Cash		Request Manage	ment	Government Paymerr	t	More
Account Register Beneficiary	Third Party Registered Third Pa	arty One Time Fund Transfer H	History							
Ind Transfer										
nd Transfer History										
Iser Account Number			Beneficiary Account Number				Transfer Type			
Select user account		~	Select beneficiary account			~	Select transfer type			
rom Date	To Date		Transaction Status		_					
2020/08/01	2020/08/10		Ali	_	Q					
Fund Transfer Reference ID	Source Account	Beneficiary Name B	leneficiary Account Number	Bank Name	Branch Name	Transfer Type	Account Narration	Transfer Date	Transfer Status	Transfer Am
			No data availab	ble						

Figure 13: Fund Transfer – Fund Transfer History

5.2 Bill Payment

Use this procedure to register a merchant to your user account to facilitate recurring utility payments.



5.2.1 Bill Payment – Registered Bill Payment

Use this procedure to pay a bill to a merchant you have registered to your user account. You can register any merchant that is listed in the application.

ANKING ON THE HUMAN BHIRT						Welcome, ABC I Mon, Au	PERERA ag 10 2020 16:55:26		* Settings	5
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargill	s Cash	Request Management	Government Payment		More		
istered Bill Payment Registere	d Bulk Bill Payment Register Payee One Time	Sill Payment Sill Payment History								
ill Payment gistered Bil Payment										
hird Party Fund Transfers to utility a	accounts at Carolils Bank. All utility payments are su	biect to Bank's verification and would not be instant	et.							
ount Number'				Latest Paym	ients					
Select Account			~	Txn Date	Service Provider	Payment Reference No	Payment Am	ount		
Payment Name				2020/08/05	Mobitel Mobile Payment	X00000000X			LKR 100J	
Select Payment Name			~	2020/07/13	Dialog Prepaid	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			LKR 300)	
vice Provider Category										
vice Provider										
vice Provider nent Reference No										
itee Provider ment Reference No unks										
vice Provider ment Reference No										
tice Provider ment Reference No narits ment Amount ²										

5.2.2 Bill Payment – Registered Bulk Bill Payment

"Registered Bulk Bill Payment" option helps customers to pay their all bill at once, when they registered their service providers. Customer needs to tick the service provider name and enter the amounts and finally click on "Proceed" to pay all bills at once.

CargillsBank						Welcome, ABC P Mon, As	ERERA ag 10 2020 16:56:09
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Ma	anagement	Government Payment	More
itered Bill Payment Registere	d Bulk Bill Payment One Time Bill Payment Re	egister Payee Bill Payment History					
II Payment jistered Bulk Bill Payme	ant						
ce Account Number"				Latest Pay	ments		
elect Account				Date	Service Provider	Reference No	Payment Amount
tered Template				2020/08/05	Mobitel Mobile Pay	ment X0000000X	LKR 100
Dialog				2020/06/05	Mobitel Mobile Pag	ment XXXXXXXXXX	LKR 10
				2020/08/01	Mobitel Mobile Pay	ment X0000000X	LKR 10
rovider Category	Service Provider	Account Number	Payment Amount	2020/07/24	Mobitel Mobile Pay	ment XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	LKR 10
OMMUNICATION	Dialog Prepaid	3000000000		2020/07/23	Mobitel Mobile Pay	ment XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	LKR 10
Mobitel							
Provider Category	Service Provider	Account Number	Payment Amount				
OMMUNICATION	Mobilel Mobile Payment	- 300000000X					
oceed Reset						********	

Figure 16: Bill Payment – Registered Bulk Bill Payment

5.2.3 Bill Payment – Register Payee

Customers can register their service providers simply search and click "Add" to Register payee

← → C (ii onlinebanking.cargil	sbank.com/banking-internet-cargills/#c2V5b	GFuaW50ZXJuYWV0/mFua2inbmRic3Rpbr	mdzZ/0sYW5pbnRlcm5hZ0RiYW5raWdudGVzd0	ShzZw==			☆	0	
CargillsBank					Welcome ABC PERERA Mus, Jug 10 2020 16:57:25	A	*	(Corgo on	
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More			
Registered Bill Reyment Registered Bu	ik Bill Payment Register Payee One Time I	NI Reyment Sill Reyment History							
Bill Payment Register Payee]	Q Yees Al Register	nd Touren.					
Service Provider Inform	ation								
Service Provider Category		Serv	ice Provider			Act	ion		
UFE_INSUBANCE		AA	INSURANCE LANKA PLC - LIFE				@7.66		
AIRTEL		Arte	4				⊕ Add		
UFEJNSURANCE		Alla	nz Insurance Lanka Limited - LIFE				@AH		
LIFEJINSURANCE		Ama	na Takaful PLC - UFE				() Add		
UPEINSURANCE		Aciar	Alliance Insurance PLC - LIFE				(D Add		
DONATIONS		Body	unu Saviya				() AM		
LEASING_PAYMENT		COR	- CITIZENS DEVELOPMENT BANK				() Add		
ELECTROTY		CG	Ceylon Electricity Board				@ Add		
LEASING_PAYMENT		Cent	ral finance				⊕ <i>1.5</i> 5		
DIALOS_BROADBAND_POSTRAID		Diak	og Broadband Postpaid				⊕746		
DIALOS, BROADBAND, PREFAID		Diale	og Broadband Prepaid				@Add		

Figure 17: Bill Payment – Register Payee

5.2.4 Bill Payment – One Time Bill Payment

Use this procedure to pay a bill to a merchant that you have not registered to your user account

→ C	hZXRiYW5raWdudGVzo	dGluZw==		x 🤮
Registered Bill Payment Registered Bulk Bill Payment Register Payee One Time Bill Payment Bill Payment History				
Bill Payment One Time Bill Payment				
Third Party Fund Transfers to utility accounts at Cargills Bank. All utility payments are subject to Bank's verification and would not be instant.				
Account Number*	Latest Paym	nents		
Select Account	Txn Date	Service Provider	Payment Reference No	Payment Amount
Service Provider Category	2020/08/05	Mobitel Mobile Payment	xxxxxxxxxx	LKR 100.00
ELECTRICITY ~	2020/08/01	Mobitel Mobile Payment	XXXXXXXXXX	LKR 100.00
iervice provider"	2020/07/24	Mobitel Mobile Payment	****	LKR 100.00
CEB - Ceylon Electricity Board (Ex: XXXXXXXXXXX)	2020/07/23	Mobitel Mobile Payment	XXXXXXXXXXX	LKR 100.00
Payment Reference No	2020/07/21	Mobitel Mobile Payment	xxxxxxxxx	LKR 100.00
Remarks				
Payment Amount'				
□ Save As a Utility Payee				
ayment Type*				
nmediate Payment				
) Immediate				
chedule Payment				
) Future) Recurrent				
Proceed Reset				

Figure 18: Bill Payment – One Time Bill Payment

5.2.5 Bill Payment – Payment History

Customers can check their Bill Payment History for required time period and they can download it by clicking on "Download"

argillsBank					Welcome, ABC	PERERA 🏠 🗙
KING ON THE HUMAN SPIRIT					Mon,	Aug 10 2020 16:59:14 Home Settin
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More
Payment Register	ed Bulk Bill Payment Register Payee One Tir	me Bill Payment Bill Payment History				
vice Provider		From Date	To Date 2020/08/10			Downloa
10 v entries						
10 ♥ entries Global Ref No	Account Number	Service Provider	Payment Reference No	Transaction Date	Amount	Payment Status
10 v entries Global Ref No UT159279	Account Number 001100000000	Service Provider Mobile Rayment	Payment Reference No 2000000000	Transaction Date 08-05-3020 18:04:04	Amount LKR 100.00	Payment Status APPROVED
10 v entries Global Ref No UT159279 UT159255	Account Number 001100000000 0011000000000	Service Provider Mobilel Mobile Payment Mobiled Mobile Payment	Payment Reference No 2000000000 2000000000	Transaction Date 01-05-2020 10.04.04 08-05-2020 14.44.2.1	Amount LKR 100.00 LKR 100.00	Payment Status APPROVED
10 v entries Global Ref No UT159279 UT159255 UT158714	Account Number 00110000000 0011000000000 001100000000	Service Provider Mobilel Nobile Payment Mobilel Mobile Payment	Payment Reference No 2000000000X 2000000000X 2000000000X	Transaction Date 08-05-2020 18.04.04 08-05-2020 14.44.21 08-01-2020 20.32.17	Amount Lick: 100.00 Lick: 100.00 Lick: 100.00	Payment Status APPROVED APPROVED APPROVED
10 ♥) entries Global Ref No UT159279 UT159275 UT158714	Account Number 001100000XXX 001100000XXX 001100000XXX	Service Provider Mobile Mobile Payment Mobilel Mobile Payment Mobilel Mobile Payment	Payment Reference No 300000000 3000000000 3000000000	Transaction Date 08-05-2020 18:04:04 08-05-2020 14:04:21 08-01-2020 20:32:17	Ameunt LKR 100.00 LKR 100.00 LKR 100.00	Payment Status APPROVED APPROVED APPROVED
10 •• entries Global Ref No 0 UT159279 0 UT1592714 0 21 to 3 of 3 entries 0	Account Number 0011000000X 00120000XXX 00120000XXXX	Service Provider Mobilet Mobile Payment Mobilet Mobile Payment	Payment Reference No 200000000X 200000000X 200000000X	Transaction Date 08-05-2020 18:04:04 08-05-2020 14:44:21 08-01-2020 20:32:17	Amount Lick: 100.00 Lick: 100.00 Lick: 100.00	Peyment Status APPROVED APPROVED
10 v) entries Global Ref No U1159279 U1159235 U1159714 g 1 to 3 of 3 entries U1159214	Account Number 001100000000 0011000000000 001100000000	Service Provider Mobile Nuchile Payment Mobilel Mobile Payment Mobilel Mobile Payment	Payment Reference No 3000000000 3000000000 3000000000 3000000	Transaction Date 08-05-2020 18:04:04 08-05-2020 10:04:04 08-05-2020 20:02:17	Amount Lick 100.00 Lick 100.00 Lick 100.00	Payment Status APPROVED APPROVED APPROVED

Figure 19: Bull Payment – Payment History

5.3 Scheduled Transfers

Customers can schedule the bill payments to future dates.



Figure 20: Scheduled Transfer

5.3 Pay Anyone

Cargills bank Customers can send money to anyone who has a mobile number/email address. Once the sender send cash to beneficiary, beneficiary gets the link to his mobile number and then he can deposit that money to his own account or transfer to someone's account. Meantime, sender gets the generated "CPXXXXXXX" Code and by sending that generated code to beneficiary, beneficiary can withdraw that amount from any Cargills food city



5.4.1 Pay Anyone Transaction

Customer can enter beneficiary's mobile number or email address, transfer amount, and select the source account and click on "Proceed" to send cash

Comille Dould					Welcome, ABC D	EDEDA S	× ×	,
ANKING ON THE HUMAN SPIRIT					Mon, Au	g 10 2020 17:03:38	settin	gz 1
Accounts	Fund Transfer/BIII Payment	Credit Card	Cargilla Cash	Request Management	Government Payment	Mo	re	
Anyone History								
ay Anyone								
u casi								
ids transfer via Pay Anyone optio	on in case if details of the payment is not available.							
action Method "								
cbile								
le Number*								
nail								
a Account Number 1								
lect account								
fer Amount								
irks								
_								
roceed Reset								
		@ 2017 Car	glis Bark (3d. All rights reserved. Solution by : Fortunego	tai				0

5.4.2 Pay Anyone History

← → C 🔒 onlinebanking.cargill	sbank.com/banking-internet-cargills/#c2V5bGFu	aW50ZXJuYWV0YmFua2InbnRlc3Rpbm	dzZXIsYW5pbnRlcm5hZXRiYW5raWdudGVzdG	iluZw==			± 🔅
CargillsBank					Welcome, ABC PE	RERA	Settings Log or
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More	
Pay Anyone History							
Pay Anyone Pay Anyone History							
User Account Number Select user account From Date	To Date	~					
2020/08/01	2020/08/10	<u> </u>					
Source Account No	Transaction	Method	Email/Mobile	Amount	Status Txn Date/Ti	me	
			No data available				

Figure 23: Pay Anyone History

6. Credit Cards

Manage your Cargills Bank Credit Card via this option

CargillsBank					Welcome: ABC PERERA	â	*
BANKING ON THE HUMAN SPIRIT					Tue, Aug 11 2020 10:22:02	Home	Jettings
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More	
ance Inquiry Statement Reques	it Un-billed Transactions Pay Credit Card Bill	Credit Card Request	, and Request Activate Card				
ccounts lance Inquiry		Credit Card Services	6				

Figure 24: Credit Cards

6.1 Credit Card Request

6.1.1 Credit Card Request – Balance Inquiry



Figure 25: Credit Card Request – Balance Inquiry

6.1.2 Credit Card Request – Statement Request

CargillsBank					Welcome, ABC PE	RERA ag 11 2020 10:25:28	A X	tax Leg
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	M	fore	
nce inquiry Statement Reque	at Un-billed Transactions Pay Credit Card Bill	Credit Card Request	Balance Inquiry					
all Card		Credit Card Services	 Statement Request 					
edit Card			Un-billed Transactions					
It Card Number 1			Credit Card Request					
elect Account			~					

Customers can request their credit card statement through "Statement Request"

Figure 26 Credit Card Request – Statement Request

- 6.2 Credit Card services
- 6.2.1 Credit Card services Pay Credit Card Bill

Accests Pade Tansder/Ell Payment Call Call Call Call Repuss Management Georment Payment Meen	Name Fued Transfer Hill Florentet Out Cardin Cargine Carlin Request Management Geormment Payment Mem at a report of Anthene Florentee Out Card Carlingent • of Stransfer I Active Carlingent - of StransferI	Acess Pad Tanobulli Pageneti Canit Cad Cangin Cad Repart Managament Resummany of Comment Pageneti None	BANKING ON THE HUMAN SPIRIT					Welcome, ABC Tue,	PERERA , Aug 11 2020 10:38:41	home	X setting
tere requiry tetement fequent to billed transactors Pyr Certif Carl Bill Certif Carl Gource Pyr Certif Carl Bill	a nigrig Settemet Report Un billed Tarsectors Py Cred Card Call Cost Card Report In divide Card Call Cost Card Report Cost Card Call Card Advance Lack Advance Lack Card Advance Lack Card Advance La	lana rapity statument Reputy labelled transactions Pg Cont Cont Ref I Cont Cant Canto Reput Pg Pyremet Tegerets made balled by pur a succura (by well be spatiated to your account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units account Namber' Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units Safet Account Tegerets made balled by pur account on the same day and pyrmets state after 6 pm units Safet Account Safet Accoun	Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More	
Cond Cadedown Payment Cond Advance Cond	Cold classes	Calc Calc Calc Calc Calc Calc Calc Calc	nce Inquiry Statement Request	t Un-billed Transactions Pay Credit Card Bill	Credit Card Request	ard Request Activate Card					
Can Advance Day Type Rt Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance Log Advance	Cark Advance both Carlos mere since to both or g on on a working day will be updated to your account on the same day and proprients made after 6 prime to the Advance text Account text Account <tr< td=""><td>Calk Advance up/Refine up/Refine <td>in a l</td><td></td><td>Credit Card Services</td><td>Pay Credit Card Bill</td><td></td><td></td><td></td><td></td><td></td></td></tr<>	Calk Advance up/Refine up/Refine <td>in a l</td> <td></td> <td>Credit Card Services</td> <td>Pay Credit Card Bill</td> <td></td> <td></td> <td></td> <td></td> <td></td>	in a l		Credit Card Services	Pay Credit Card Bill					
white inside before \$prior on working day will be updated to your Account on the same day and pupments made after \$prior hat white inside before \$prior on working day will be updated to your Account on the same day and pupments made after \$prior hat c Account hanker * white inside before \$prior hat	where made balaw and bag will be updated to you account on the same day and pupments made affer a small a Account Manubar a a Account Manubar a beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A beta Account A <t< td=""><td>a decode dependence a decode dependence</td><td>edit Card Pavment</td><td></td><td></td><td>Cash Advance</td><td></td><td></td><td></td><td></td><td></td></t<>	a decode dependence	edit Card Pavment			Cash Advance					
refer marked refer of prior a sucking day will be updated to your account on the same day and puppedent made after 6 prival be a Account Mundeer *	merin make data data data data data data data dat	merin make for degree on a working day will be gadeed by you account on the same day and payments make faire of paymals x Account Newter** Acsist C def it Account Account It it Account Account It it Account Account It it Account Account It it Account It <td></td> <td></td> <td></td> <td>Lost/Stolen card</td> <td></td> <td></td> <td></td> <td></td> <td></td>				Lost/Stolen card					
e Accourt	A Accourt and a second	ak Kook Makaali a a a a a a a a a a a a a a a a a a	yments made before 6 pm on a v	working day will be updated to your account on the	same day and payments made after 6 pm will t	e Activate Card					
ear Acoust v t Card Namber' et Acoust v y Konsum Blance y Konsum Blance y Konsum Blance the Aroust '	ket Acount o tand Number tand Number tand Number te Anoret te Anoret	set Acoust v v r v v r v v v v v v v v v v v v v	ce Account Number*								
the call starters'	Card Mandard' Lisk Account Lisk	te det kardent' ge Kardent and	elect Account			~					
Version Blace Version Control Version Blace Version Blace Version Blace Version Blace Version	Verwann Bace y feal Oraning Bares y feal Oraning Bares See Anouet Mer Monet Mer Ment	Virkum Blake y Kuk Charlong Bakes y Kuk Charlong Bakes y Come Amount ef anount bac Terror Terror Terror	it Card Number '								
Culorit Reset	ubre Rest	Sunt	by other millionity								
			nsfer Amount *								
			fer Amount '								

Customers can pay Cargills Bank Credit Card bill through "Pay Credit Card Bill" option,

6.2.2 Credit Card services – Cash Advance

Cargills Bank customers can take immediate cash advance from their credit card to their own account at Cargills bank through "Cash Advance" option.

CargillsBank					Welcome, ' ABC	PERERA Aug 11 2020 10:39:47	A	*	
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More		
nce Inquiry Statement Request U	Un-billed Transactions Pay Credit Card Bill	Credit Card Request	rd Request Activate Card						
		Credit Card Services	Pay Credit Card Bill						
ish Advance			Cash Advance						
	angle family		Lost/Stolen card						
and mansfer to your own account at ca	aryns sant.		Activate Card						
elect Account			~						
ination Account Number*			v						
isfer Amount "									
arles									
Submit Reset									
linahanising camilishaak cominaaking id	terest-comile/neuropal/conditional/cash/ackases	© 2017 Can	olis Bank Ltd. All rights reserved. Solution by : Fortunadio	ta l					

Figure 28: Credit Card Services – Cash Advance

6.2.3 Credit Card Services – Lost/Stolen Card

Customers can inform the lost or stolen status about the credit card through "Lost/Stolen" option

CargillsBank					Welcome, ABC PE	RERA ag 11 2020 10:40:47	home	*
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More	
ance inquiry Statement Request	Un-billed Transactions Pay Credit Card Bill	Credit Card Request	ard Request Activate Card					
nodit Cond		Credit Card Services	Pay Credit Card Bill					
t Stolen Cards			Cash Advance					
it Card Number ¹			Lost/Stolen card					
elect Card Number			Activate Card					
v Stoleo Status '								
ubmit Reset			v					
slect Status			v					
ett Status Jomit Reset								
ett Status Ibmit Reset								
ett Status ubmit Reset								
ett Status								
eert Status eert Status bmt Reset								
bond Reset								
Live Galaxie								
ubrit Bese								

Figure 29: Credit Card Services – Lost/Stolen Card

6.2.4 Credit Card services – Activate Card

Customers can activate their lost/stolen credit card (if they found within 24 hours) through "Active Card" option, by simply entering the credit card number.

CargillsBank					Welcome: ABC PER Tue, Aug	RERA g 11 2020 10:41:29	Home	X ettings L
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More	
ince inquiry Statement Request	Un-billed Transactions Pay Credit Card Bill	Credit Card Request	, 'd Request Activate Card					
nodit Cond		Credit Card Services	Pay Credit Card Bill					
ivate Card			Cash Advance					
it Card Number			Lost/Stolen card					
lect Card Number			Activate Card					

Figure 30: Credit Card Services – Active Card

7. Cargills Cash

7.1 Send Cash

Cargills bank Customers can send money to any kind of beneficiary, who has mobile number and NIC number. Once the sender send cash to beneficiary, sender gets the generated "CBXXXXXXX" Code and by sending that generated code to beneficiary, beneficiary can withdraw that amount from any Cargills Food City.

CargillsBank					Welcome ABC PERERA Toe, Aug 11 2020 10:43:51	1	X	Le
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargilla Cash	Request Management	Government Payment	More		
gills Cash Send Cash History			Sand Cash					
argills Cash			Send Cash History					
end Cash to any beneficiary, cash ransaction Limit : LKR 50,000.00 Ially Limit : LKR 100,000.00	to be collected at any Cargills Food City outlets.							
nary Account No								
Select Account			~					
ificiary Mobile No								
ificiary Identity No								
nsfer Amount								
		LKR						
Submit								

Figure 31: Cargills Cash – Send Cash

7.2 Send Cash History

Send Cash history can be seen through "Send Cash History" option by setting the required time period

Account Fund Transfer/füll Phyment Credit Card Cregits Cash transfer füll Regits Management Send Cash									Welco	Tue, Aug 11 2	20 10:44:27	Rome	* Settings
Sind Cash History Sind Cash Hi	ransfer/8	Transfer/Bill Paym	yment	Credit Card		Cargills Cash	Request Management	G	iovernment Paymen	e .		More	
ter history ter h					Send Cas	ih							
on Date 20 Dat					Send Car	In History							
Obesite Ret No Benefitikary Mobile No Tun Date	o Date	fo Date		 ٩									
Ne data svalitike	Benifici	Benificiary Mob	lobile No		Benificiary Identit	y No	Txn Date	Txn Type			Amount 5	itatus	
						No.data available							

Figure 32: Cargills Cash – Send Cash History

8. Request Management

					Ministration and a	1000 A
AAKING ON THE HUMAN SPIRT					Tue, A	iug 11 2020 10:44:27
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More
Is Cash Send Cash History				Standing Order		
wills Cash				Cheque Book		
d Cash History				E-Statement Registration		
				SMS Registration		
om Date	To Date					
		Q				
Global Ref No	Benificiary Mobile No	Benific	iary Identity No	Txn Date	Тхп Туре	Amount Status
			No data available			

Figure 33: Request Management

8.1 Standing Order

8.1.1 Standing Order – Standing Order Request

CargillsBank						Welcome. ABC I	PERERA Aug 11 2020 10:47:28
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargill	s Cash	Request Management	Government Payment	More
ling Order Request Standing	g Order Request History					Standing Order Request	
	Dominant				Cheque Book	Standing Order Request History	
d Transfer	Request				E-Statement Registration		
					SMS Registration		
ase note that this standing croe	r will be only effected once this request maintain in t	ne core banking system	_				
e Account Number				Own Account			
nť				Celect Account	Number"		
				Select Account			
ency"				Remarks			
tase select							
ubmit Reset							

Customers can request standing order through "Standing Order Request" option

Figure 34: Standing Order – Standing Order Request

8.1.2 Standing Order – Standing Order Request History

Customers can request standing order history through "Standing Order History Request" option

CargillsBank					Welcome, ABC F	PERERA	*
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargilis Cash	Request Management	Government Payment	More	
ransfer Request Standing Or	der Request History			Standing Order	Standing Order Request	Z	
nding Order	Poquest			Cheque Book	Standing Order Request History		
ding Order History	Request			E-Statement Registration			
				SMS Registration			
om Account Number		~ 0					
Global Ref No	Start Date	End Date	Amount Beneficiar	ry Acc No	Beneficiary Name	Status	
			No ciata available				
			No ciata available				
			No ciata available				
			No data available				
			No data available				
			No data available				
			No data available				
			No data available				
			No osta available				
			No osta svalable				
			No otta svalade				

Figure 35: Standing Order – Standing Order Request History

8.2 Cheque Book

8.2.1 Cheque Book - Cheque Book Request

CargillsBank					Welcome, ABC PERERA	2020 10:50:03	X	-
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	Mo		
eque Book Request Cheque I	look Request History E-Statement Request SMS Reg	istration		Standing Order				
heque Book R	equest			Cheque Book	Cheque Book Request			
count Number				e-statement registration		-		
Select Account			~	SMS Registration	NAVINGS 7			
me to be Printed					TMCARD			
				× 1	OANS /			
xising Type				• OVE	ERDRAFTS	-		
Not Required			*		LOWRISK	E.		
of Cheque Leaves					HIGHVIELD			
10			~					
of Cheque Books"				Caro	ulls Bank			
					SALARY ACCOUNT			
patch Method					ALANT ACCOUNT			
Select Dispatch Method			~			12		
Submit Reset								

Customers can request a Cheque book through "Cheque Book Request" option

Figure 36: Cheque Book - Cheque Book Request

8.2.2 Cheque Book - Cheque Book Request History

Customers can check their Cheque book history by requesting through "Cheque Book Request History" option

CargillsBank								Welcomi AB0	PERERA Int, Aug 18 2020 80:53:13	-	X Lattings in
Accounts	Fund Transfer/Bill Payment		Credit Card	Carg	Ills Cash	Request Man	agement	Sovernment Payment		More	
nque Book Request. Cheque Bo	ook Request History E-Statement Request SV	IS Registration				Standing Order					
heave Deals D						Cheque Book		Checur Book Request			
пеque воок к и ieque Book Request His	story					E-Statement Registration	в	Chaque Book Request History			
						SMS Registration					
User Account Number			From Date		To Date		-				
Select user account		~	2020/06/01		2020/08/11		Q				
Reference No	Account Number No of C	Cheque Leaves	No of City	nçue: Books	Name To B	le Printed	Requested Dat	e Branch Name	Address	Sta	tus
Reference No	Account Number No of C	Cheque Leaves	No of Chu	rque Books No dal	Name To B	le Printed	Requested Dat	e Branch Narre	Address	Sta	tus
Reference No	Account Number No of C	Cheque Leaves	No of Chi	rque Books No dat	Name To B La available	le Printed	Requested Dat	e Branch Name	Address	Sta	tus
Reference No	Account Namber No of C	Cheque Leaves	No of Chr	n que Books No dat	Name To I	le Printed	Requested Dat	e Branch Name	Address	Sta	tus
Reference No	Account Number No of C	Cheque Leaves	No of Chr	ngan Books No dal	Name To I Ia available	le Printed	Requested Dat	e Krakch Name	Address	Sta	tus
Reference No	Account Namher No o't	Cheque Leaves	No of Ch	nque Books No dat	Name To I	le Printed	Requested Dat	e Kranch Name	Address	Sta	tus
Reference No	Active Namber He of C	Cheque Louves	No of Chu	nque Books No del	Name To J	le Printed	Requested Dat	e Basch Hane	Address	540	tus
. Reference No	Accord Number	Chaque Léaves	No of Dx	nque Books No-dat	Name To B	ic Printed	Requested Dat	e Basch Hane	Address	540	tas
Reference No	Account Mandow No. of C	Depo Loves	No of Dx	nque Books No del	None To E	ic Printed	Requested Dat	e Bash Nane	Address	54	rtus
Reference No	Account Mansion No. of G	Cheque Leaves	No of Dw	nque Books No dat	Rome To I	te Printed	Requested Dat	a Basch Rena	Address	Sta	itus

8.3 E-Statement Registration

CargillsBank					Welcome ABC PERE	ERA	â.	× e
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More	and of
nque Book Request Cheque Book	R Request History E-Statement Request SMS Regi	istration		Standing Order +				
-Statement Reg	gistration			Cheque Book				
Sease note that E-statement request	ts will only be effected from the next statement cycle.			E-Statement Regularation				
	Account Number	Account Type (Currency)	Action		1	10		
				Carg				
		# 2017 Carrolis Re	with all company full for the first					

Customers can register for E- Statement facility through "E – Statement Registration" option

Figure 38: E – Statement Registration

8.4 SMS Registration

Customers can register for SMS facility through "SMS Registration" option



Figure 39: SMS Registration

9. Government Payments

9.1 Customer Payment

CargillsBank					Welcome ABC PI Tue, A	2RERA vg 11 2020 10:53:37	hane	X Settings	Log
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More		
stoms Payment Customs Paym	sent History				Customs Plyment				
Government Pa	yment				Customs Payment History				
surce Account Number									
Select Account			~						
ffice Code '									
select Office Code			•						
gistration Vear "									
gistration Serial									
gistration no "									
impany Code "									
nount to be Paid *		_							
	LKR								
Proceed Reset									

Figure 40: Customer Payment

9.2 Customer Payment History

CargillsBank									Welco	Tue, ABC PERERA	257.01	×
Accounts	Fund Transfer/Bil	I Payment	Credit Card	Cargills Casl	,	Request Mar	agement	Gover	nment Payment		More	
toms Payment Customs Paymen	t History							Customs Reyms	int			
overnment Pay	ment							Customs Payme	mt History			
ustoms Payment History												
User Account Number												
From Date	To Date		Transaction Status									
2020/05/01	2020/08/11		Al	~	Q							
ow 10 v entries												
Fund Transfer Reference ID	Source Account	Beneficiary Name	Beneficiary Account Number	Bank Name	Branch Name	Transfer Type	Account Narrati	on 1	ransfer Date	Transfer Status	Tran	sfer Amou
Fund Transfer Reference ID	Source Account	Beneficiary Name	Beneficiary Account Number	Bank Name Bank of Ceylon	Branch Name Hali - Ela	Transfer Type REGISTERED	Account Narrati	on T CEFT- 2	iransfer Date	Transfer Status	Tren	sfer Amou KR 20,000
Fund Transfer Reference ID F1369678 FT1366375	Source Account	Beneficiary Name thilm thilm	Beneficiary Account Number	Bank Name Bank of Ceylon Bank of Ceylon	Branch Name Heli - Cla Hali - Cla	Transfer Type REGISTERED REGISTERED	Account Narrati	on 1 CEFT- 2 CEFT- 2	iransfer Date 020/03/04 020/03/01	Transfer Status AFPROVED AFPROVED	Tran	sfer Amou KR 20,000. KR 15,000.
ow 10 v entries Fund Transfer Reference ID FT1369678 FT1366375	Source Account	Beneficiary Name United United	Beneficiary Account Number	Bank Name Bank of Ceyton Bank of Ceyton	Branch Name Heli - Cla Hali - Cla	Transfer Type REGISTERED REGISTERED	Account Nerrati IBBFTFT1369670 IBBFTFT1366375	on T CEFT- 2 CEFT- 2	innafer Date 020/08/04 020/08/01	Transfer Status AFPROVED AFPROVED	Tran	sfer Amos KR 20,000 KR 15,000
ow 10 v entries Fund Transfer Reference ID FT1369678 FT1369375	Source Account	Beneficiary Name Utilies Utilies	Beneficiary Account Number	Bank Name Bank of Ceylon Bank of Ceylon	Branch Name Heli - Ela Hali - Ela	Transfer Type REGISTERED REGISTERED	Account Nerrati	on 1 CEFT- 2 CEFT- 2	ransfer Date 020/08/04 020/08/01	Transfer Status AFPROVED AFPROVED	Tran	sfer Amos KR 20.000 KR 15,000
ver (10 v entries Fund Transfer Reference ID FT1366075 TT1366075 volng 1 to 2 of 2 entries	Source Account	Beneficiary Name United United	Beneficiary Account Number	Bank Name Bank of Ceylon Bank of Ceylon	Branch Name Hell - Ela Hali - Ela	Transfer Type REGISTERED REGISTERED	Account Narrati	on T CEFT- 2 CEFT- 2	ransfer Date 020/08/04 020/08/01	Transfer Status AFPROVED AFPROVED	Tran	sfer Amov KR 20,000 KR 15,000
m (10 v entries Fund Transfer Reference ID F1396978 T1396975 sking 1 to 2 of 2 entries	Source Account	Beneficiary Name Dalari Dalari	Beneficiary Account Number	Bank Name Bank of Ceylon Bank of Ceylon	Branch Name Hali - Ba Hali - Da	Transfer Type REGISTERED REGISTERED	Account Narrati	on 1 CEFT- 2 CEFT- 2	ransfer Date 020/08/04 020/08/01	Transfer Status AFPROVED AFPROVED	Tree	sfer Amor KR 20,000
or 10 v entries Fund Transfer Reference ID FT126978 TT126975 toxing 1 to 2 of 2 entries 2 v	Source Account	Beneficiary Name Unire Unire	Benflicity Account Number	Bank Name Bank of Ceyton Bank of Ceyton	Branch Name Hali - Da Hali - Da	Transfer Type REGISTERED REGISTERED	Account Narrati	ол 1 СЕГТ- 2 ССГТ- 2	ransfer Date 020/08/04 020/08/01	Transfer Status APPROVED AFPROVED	Tran	sfer Amos KR 20,000. KR 15,000.

Figure 41: Customer Payment History

10. More

10.1 More – Change Card PIN

If customer forgets Cargills Bank Credit / Debit Card PIN, customer can request a temporarily One Time Password from Cargills Bank Call Center. This One Time Password can change to his/her own password via "Change Card PIN"

ightarrow C (i) onlinebanking.carg	gillsbank.com/banking-internet-cargills/#c2V5bGFu	W50ZXJuYWV0YmFua2InbnRlc3Rpbmd	zZXIsYW5pbnRlcm5hZXRiYW5raWdudGVz	dGluZw==		☆	0
CargillsBank					Welcome ABC PE	RERA ag 11 2020 10:59:02	ڻ Log of
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More	
User Profile Change Password Ch	ange Debit Card Pin Change OTP Sending Method		·			Change Card Pin	
Change Debit Ca	ard Pin					Change OTP Sending Method	
						User Profile	
	nge Debit Card Pin					< Budget Management	
'in No	, 					4 User Messages	
ard Expiry Date (YYMM)						Change Password	
Y) (MM)							
ew Pin*							
onfirm New Pin'							
Cancel Change Pin	Reset						
onlinebanking.cargillsbank.com/banking	-internet-cargills/personal/change/debit/card/oin	© 2017 Can	gils Bank Ltd. All rights reserved. Solution by : Fortune	global		Co	orte

Figure 42: Change Card PIN

10.2 More – Change OTP sending Method

Customers can select their preferred mode of receiving OTP via SMS or Email, Through "Change OTP Sending Method" option



Figure 43: Change OTP Sending Method

10.3 User Message

10.3.1 Send Message

Customers can send message via online banking to get online help through "Send Message option"

Accounts	Fund Transfer/Bill Davmant	Cradit Card	Carolili	a Cash	Banuast Managament	Government Payment		More	
nd Message Inbox	619001 6000	sargais sasiri request management		response researcher	secondary system	characterize			
							crucye care m		
ser Message							Change OTP Ser	nding Me	thod
nd Message							User Profile		
ending Messages through intern	at Bankinn is the easiest way to net in touch with the Ban	sk and to get online halo					4 Budget Manage	ment	
		a and to get a new reads				Send Message			
oject Nease type the subject	۲ ase type the subject			Cargills Bank Limited		inbox	Change Passwor	rd .	
woory				No. 696, Galle Road,					
Card Center			~	Colombo 03, Sri Lanka.					
ssage Content'				+94 11 7 64 00 00 (0)	ieneral)				
				+94 11 7 64 06 06	070				
inbox									
one Number									
al									

Figure 44: Send Message

10.5.3 Inbox

 → C 	rgillsbank.com/banking-internet-cargills/#c2V5bGF	uaW50ZXJuYWV0YmFua2InbnRIc3Rpbmo	dzZXIsYW5pbnRlcm5hZXRiYW5raWdudGVzdGluZ	"w==		\$		
CargillsBank					Welcome, AB	e, Aug 11 2020 11:06:43		
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment	More		
end Message Inbox						Change Card Pin		
Iser Message						Change OTP Sending Method		
box						User Profile		
From Date	To Date					4 Budget Management		
2020/08/01 Q2020/08/11 Q					Send Message	User Messages		
					linbox	Change Password		
iender	Subject		Count		Action			
			No data available					

Figure 45: Inbox

10.6 Change Password

Customers can change their login password through "Change Password" option"

← → C 🔒 onlinebanking.cargill:	sbank.com/banking-internet-cargills/#c2V5bG	FuaW50ZXJuYWV0YmFua2InbnRic3Rpbn	ndzZXIsYW5pbnRIcm5hZXRiYW5raWdudGVzd0	SluZw==			ŕ	<u>و</u>	:
CargillsBank					Welcome, ABC PE	RERA ag 11 2020 11:07:28	Home Se	🗶 🖞) Jut
Accounts	Fund Transfer/Bill Payment	Credit Card	Cargills Cash	Request Management	Government Payment		More		
					Num	Change Card Pin			
User Profile Change Password Cha	nge Debit Card Pin Change OTP Sending Meth	bor				Change OTP Sendi	ng Methoo	d	
						User Profile			
Change Password	l					Budget Manageme	int		•
						User Messages			•
Please note only ! @ # \$ % ()_+ -,./	special characters can be used for your password	L				Change Password			
Current Login Password									
New Login Password*									
Confirm New Logic Personand ⁴									
Commin New Login Password									
Confirm Reset									
https://onlinebanking.cargillsbank.com/banking-in	ternet-cargills/personal/pass/word/change	© 2017 C	argills Bank Ltd. All rights reserved. Solution by : Fortunaglo	bal				Contact	Us

Figure 46: Change Password